



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 89/2015

2 July 2015

FEEDBACK ON ISSUE EXPERIENCED ON WEDNESDAY 1 JULY 2015

Further to our communication via the JSE's Market Communication website pertaining to the technical outage on the Commodity Derivatives Market, the JSE would like to provide the following update on the issue experienced.

The market start automated event was unable to trigger at 09h00 due to a preceding "Open Order Period" (whereby market clients could enter orders before the un-crossing) event exceeding its allotted time period. At 09h35 the market was opened for continuous trading.

After further investigation it was found that the open order period exceeded its allotted time due to an influx of orders which had to be processed resulting in this event only completing at 09H01.

The JSE is currently investigating the issue and engaging with our service provider to implement possible corrective actions.

The JSE apologises for any inconvenience caused as a result of this issue.

Market / Service:

JSE Commodity Derivatives Markets

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

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